

Dear FCC,

I support the petition to require VRS interpretability because I am frustrated with the complications of calling people on videophone.

I don't like that my VRS is blocked from accessing the provider of my choice.

It is very important to make all video equipment equally accessible by setting up one system just like the telephone.

Waiting a long time for an agent is not equal to hearing people and can put me at risk in emergency situations. Please improve the speed of answer.

Sincerely,
Kelly